

OBAID SAJJAD

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Summary

Experienced **Senior SQA Engineer** with expertise in automation and manual testing, including API testing, mobile/web testing, specializing in **AI/agentive QA tooling**, performance testing, and Agile practices. Proven ability to create comprehensive test plans, increase test coverage, and ensure quality throughout the product lifecycle. Strong hands-on experience with tools like Playwright, Cypress, Selenium, Appium, Postman, and JMeter. Adept at working in fast-paced environments and collaborating with cross-functional teams.

Technical Skills

Languages: Java, Python, JavaScript/TypeScript, SQL, Bash

Automation Frameworks: REST Assured, JUnit 5, Cypress, Selenium, Appium, Page Object Model (POM), Data-Driven Framework, Keyword-Driven Framework, PyTest API Automation Framework, Hybrid Framework, Test-Driven Framework, End-to-End Testing Framework

AI & Agentive Tooling: Claude Code, Model Context Protocol (MCP), Atlassian/Glean MCP, GitHub CLI, AI-Powered Test & RCA Automation, Prompt Engineering

Manual Testing: SDLC, STLC, Functional / Non-Functional Testing, Testing Techniques, Black-Box / White-Box Testing, Smoke, Sanity, Regression, Bug Lifecycle, Feature-Flag Testing, Cross-Browser Testing, Android / iOS Testing, REST / SOAP API Testing

Cloud, CI/CD & Observability: AWS (SES, S3, SQS), Mandrill, Datadog, Sidekiq, GitHub Actions, CI/CD Pipelines, Multi-Region Verification, Google Cloud Platform

Testing & Management Tools: Postman, Swagger, Apache JMeter, TestRail, LambdaTest, Confluence, GitHub, Git, VS Code, Eclipse, IntelliJ IDEA, Android Studio, VMware Player, Oracle VM VirtualBox, Jira, Linear, Roam, Slack, Google Sheets/Docs

Experience

Motive — github.com/obaidsajjad

August 2025 – Present

Software Engineer, QA (L3)

Islamabad, Pakistan

- Designed and shipped the **Automated RCA AI Agent** (Claude Code, Atlassian/Glean MCP, and GitHub CLI) that ingests customer TSSD tickets and auto-generates the complete root-cause workflow: RC ticket (issue, repro steps, fix, prevention), linked test-case subtask, and SQA Confluence, TestRail, and LambdaTest pages, **automating 90% of RCA effort, reducing turnaround from 3 hours to 20 minutes, and saving 40+ engineering hours per month.**
- Contributed **70+ institutional actions** on a dedicated enterprise profile (github.com/obaidsajjad), maintaining an active development footprint split across **Code Reviews (49%)**, **Pull Requests (31%)**, and **Commits (20%)** to improve overall suite stability by 30%.
- Architected **API automation** using **Java, REST Assured, JUnit 5, Page Object Model (POM), and data-driven (@ParameterizedTest) design** on **GitHub Actions CI**; delivered **350+ automated test cases**, reducing regression cycle time by **40%** and catching **60%+ of defects** pre-release.
- Built **UI automation for Web and Mobile (Android)** on a POM-based, data-driven framework (Appium/Cypress), and contributed **120+ GitHub PRs** across automation, frontend, and backend (screenshots on request) while serving as a recurring **automation PR reviewer**, improving suite stability by 30%.
- Automated **50+ mobile test cases** and led **release verification across Android and iOS**, validating 10+ app releases and reducing manual mobile regression effort by **50%**.
- Delivered QA for **Motive Alerts V2 (56-alert re-architecture)**, one of the company's most complex projects, alongside the **Documents (AI & non-AI pipelines)** and **Webhooks** platforms, validating Email, SMS, WhatsApp, and in-app delivery, localization, and **feature-flag on/off regression** for a **99%+ on-time release rate.**
- Verified backend reliability across **AWS services (SES/Mandrill, S3, SQS)**, **Sidekiq background jobs**, and **Datadog observability** through multi-region verification, helping triage and resolve 15+ production incidents involving EU alert delivery and email routing.
- Owned **end-to-end QA artifacts: 500+ reported bugs**, 25+ test plans, 350+ test cases, and TestRail/Confluence coverage documentation, while performing staging regression on **100%** of merged tickets and leading project sign-offs and demos.
- Served as **Release Captain** for **15+ weekly releases** and handled **on-call duties**, driving release verification, hotfix validation, and production triage end-to-end.

- Drove **cross-functional communication** through weekly QA status updates, demos, and alignment with engineering, product, and stakeholder teams, while shipping minor **frontend (Angular/TS) and backend bug fixes** to support smooth releases.

QLU.ai

Senior SQA Engineer (L3)

October 2024 – August 2025

Islamabad, Pakistan

- Promoted from **SQA Engineer** to **Senior SQA Engineer** within 4 months due to quick learning, consistent high-quality deliverables and proactive process improvements.
- Hired and trained **3 junior QA engineers**, mentoring them on best practices in test automation, defect management, and Agile workflows.
- Collaborated with product, design, and development teams to meet quality standards throughout **entire product lifecycle**, resulting in a **25% reduction** in post-release defects.
- **Automated API testing** with **Python** and **web UI testing** using **Cypress (POM)**, reducing manual testing time by **40%**.
- Developed and executed **1000+ test cases**, significantly increasing test coverage and ensuring comprehensive validation of both **functional** and **non-functional** requirements.
- Performed **manual web/mobile testing** (black-box, white-box) and **performance tests** using **JMeter**, improving overall application stability by **15%**.
- Participated in Agile sprints, contributing to progress through **bug jams** and **design audits**, reducing bug resolution time by **20%**.

Enabling Systems Pvt. Ltd

Jr. Mobile App Automation Engineer

April 2024 – September 2024

Rawalpindi, Pakistan

- Developed and executed **500+ test cases** for mobile apps and websites, ensuring functional integrity across platforms and reducing defects by **30%**.
- Automated testing with **Appium (Java, POM Factory Pattern)** and streamlined backend API validation using **Postman**, reducing test execution time by **35%**.
- **Automated daily tasks** like SSL and website status checks using **Python**, improving testing efficiency by **20%**.
- Collaborated in **Agile teams**, reporting and tracking bugs in **Jira**, and ensured issue resolution through the full **bug lifecycle**, achieving a **95% resolution rate** within sprint timelines.
- Carried out performance testing with **JMeter & LightHouse**, validating app performance and UI responsiveness, leading to a **10% improvement** in load time.

Center for Advanced Research in Engineering (CARE)

SQA Intern

December 2023 – February 2024

Islamabad, Pakistan

- Developed and maintained **Selenium-based automation scripts**, improving test coverage by **15%**.
- Conducted **API testing** using **Postman**, ensuring product quality and reliability while identifying and reporting **50+ critical bugs**.
- Created detailed **test cases** and contributed to **test strategy documentation**, improving overall test quality by **10%**.
- Collaborated with engineering and QA teams to execute **regression** and **smoke testing**, reducing regression cycle time by **25%**.

Education

Sir Syed CASE Institute of Technology

Bachelors of Software Engineering

2020 - 2024

Islamabad, Pakistan

Industry Experience

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|---------------------------|-------------------------------|---------------------------------|
| • Artificial Intelligence | • Telematics & IoT | • Location-Based Services |
| • Agentic AI & LLMs | • Logistics & Transportation | • Data Engineering & Analytics |
| • Generative AI | • FinTech & Spend Management | • Payment Systems |
| • ML & NLP | • Enterprise SaaS Platforms | • E-commerce Platforms |
| • Fleet Management | • Sales & Outreach Automation | • Executive Search & Recruiting |

Awards & Certifications

ISTQB Certified Tester Foundation Level v4.0	International Software Testing Qualifications Board (ISTQB)
Software Testing Certification	Eduonix Learning Solutions Pvt Ltd
Certificate of excellence for maintaining the CGPA	SS-CASE-IT, Islamabad